

Guide to connect

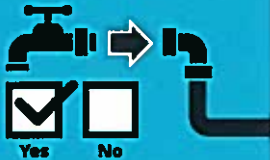
For developers

1



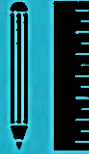
You submit a pre-connection enquiry form to us.

2



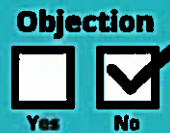
We will assess if the connection is technically feasible.

3



You design in accordance with standard details and codes of practice and submit it to us for review.

4



We will review the development design and issue a Statement Of No Objection if technically acceptable.

5



After planning is received, submit a Connection Application to us.

6



Connection Agreement is offered, including details of agreed Quality Assurance (QA).

7



You accept the connection offer, pay fees and deposit to us.

8



Commence to lay on-site water service infrastructure as agreed.

9



We carry out QA on site. We facilitate connection with our network, initiating the Defects Liability Period. Cert of conformance is issued.

10



You contact us to fit a meter at properties.

11



We fit meters as required. Defects Liability Period ends 12 months after the last meter is fitted.

12



Facilitate final QA by us.

13



We complete final QA and we will refund you the deposit.

Do you have questions about water and wastewater connections?

If you have any questions about connecting to the Irish Water network, we are ready to help.

Web: www.water.ie/connections

Twitter: @IWCare

Email: newconnections@water.ie

Irish Water
PO Box 860
South City Delivery Office
Cork City

Telephone: 1850 278 278 or +353 1 707 2828

Connections and Developer Services enquiries

8am-4.30pm, Mon-Fri

Water supply and emergencies

24 hours a day, 7 days a week

Please note that the rates charged for calls to 1850 (CallSave) numbers may vary across different service providers. Calls made using mobiles may be more expensive.